webCampus System Requirements

Operating systems

Recommended: Windows 7, 8, or 8.1, Mac OSX 10.7+

Mobile devices: At present, due to the marginal performance of the My Moodle app, we recommend that on a mobile device you login to webCampus using a normal web browser. This is particularly important if you are completing an assessment or activity that has a grading component. However we do recommend downloading the Tegrity mobile app for iOS and Android.

Computer Requirements

RAM: 1 GB (minimum) / 2 GB or more (recommended)

Recommended CPU: Intel Core Duo / minimum - Pentium 4, 1.3 GHz

Peripherals:

For online programs, students need the following:

1. Either a built-in camera or a camera connected to your computer (needed for online proctored exams)
2. Microphone and speakers, or headset combination - the latter is recommended for best audio quality and noise reduction.

Internet speed

Use a broadband connection (256 Kbit/sec or faster) via cable, DSL, T1/T2, or USB wireless modem. This will ensure that you can view videos and online presentations. Dial-up access will be significantly slower and is not recommended.

Internet browsers

Please use recent versions of Mozilla Firefox (Windows, Mac), Google Chrome (Windows, Mac), Internet Explorer (Windows), and Safari (Mac).

Please note:

- Firefox is the recommended browser to use on Windows computers to access webCampus. Internet Explorer is not recommended.
- Be aware that add-ons and toolbars can adversely affect a browser's performance.
- As browsers and operating systems are updated, functionality of systems like webCampus and Tegrity are occasionally affected. The most significant issues
generally concern the handling of video. If you encounter an issue with Tegrity after a browser update, please check the Tegrity help page for the latest browser instructions before contacting the UWS Help Desk.

- For webCampus and Tegrity, IE8 and Safari 5 are no longer supported. Like most of the world's Web sites and browser producers, we encourage you to keep your browsers current to improve security and functionality while saving us valuable support time.

**Settings**

We recommend that the following be enabled in your browser for webCampus and Tegrity:

- Pop-ups (in both web browser and security software): If you leave pop-ups disabled, please add exceptions for https://webcampus.uws.edu and https://uws.tegrity.com. If you do not know how to do that, you can find instructions at this wikiHow page.

- Cookies: If you disable cookies, please add the same exceptions in your browser security settings.

- Javascript

**Plug-ins and Resources**

- We recommend that you update to the latest versions of the Adobe Flash Player and Adobe Acrobat Reader.

- Tegrity requires the Windows Media Player (through v.12) and Windows Media browser extension for Windows PCs. Microsoft Silverlight (v. 5) is required for Mac computers.