

WELCOME TO COLUMBIA INTEGRATED CARE!

Columbia Integrated Care is part of the University of Western States clinic system. UWS clinics are teaching clinics that provide quality chiropractic care to the community. Chiropractic students complete their fourth year of study here as interns, treating patients under the direct supervision of licensed Doctors of Chiropractic.

Due to the volume of patients being treated in this facility, we ask that you arrive for your appointment at your scheduled time. If you are more than 10 minutes late, then you may be asked to reschedule your appointment so there will be adequate time to treat you.

Since the clinic is part of an academic training program, there may be student observers present during your treatment. Please let your intern know if this would be unacceptable to you.

Parents or guardians are requested to accompany minors for treatment. If they are unavailable, a second intern will be present during the treatment.

IN CASE OF EMERGENCY

Due to the nature of our facility, we are unable to provide either emergency medical or emergency chiropractic care. If you experience a chiropractic emergency when the clinic is closed, please contact a chiropractic physician in your area or an emergency care center. For medical emergencies contact 911 or your local hospital.

REFERRALS

We welcome any referrals to our clinic.

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CREDIT POLICY

All Accounts: All accounts are due and payable at the time of your visit, unless satisfactory arrangements have been made with our Billing Department. We accept Visa, MasterCard and Discover.

Personal Insurance: We will be happy to bill your personal insurance. You will need to provide us with a copy of your insurance ID card so we can verify coverage with your insurance before your visit. You will be responsible for any and all services not paid in full by your insurance company. We will collect payments for co-pays, deductibles, and any non-covered services at the time the service is rendered.

When to see our Billing and Insurance Department: If you are being treated as a result of an auto accident, a work injury or personal injury, you must speak to the Billing and Insurance Department before being treated. Also, if you are covered by Medicare or Medicaid, then please speak to our Insurance Department.

Personal Injury / Auto Accident: These claims will be handled by our Billing Department staff. You are responsible for payment of your account within the limits of our credit policy. If an attorney has been engaged for settlement of the claim, then you must provide the clinic with a signed lien form to guarantee payment to the clinic upon settlement of the claim.

Worker's Compensation: These claims will be handled by our Billing Department staff. If an attorney has been engaged for settlement of the Worker's Compensation claim, then you must provide the clinic with a signed lien form to guarantee payment of the clinic upon settlement of the claim.

Medicare: We are a participating provider for Medicare, which means we accept all covered services as assigned. Medicare **only** covers manipulation to the spine. They do **not** cover the exam, x-rays taken by a Chiropractic Physician, or any supplements. Thus, you are responsible for any services rendered that are not covered by Medicare. Please see our Insurance Department if you have any further questions.